

# Unitar Online Catalogue

## Conflict Resolution [UNV.2023.010]

Paz

Plazo: 31 Dic 2023

Tipo: Course

Ubicación: Web-based

Fecha: 1 Ene 2023 to 31 Dic 2023

Duración: 12 Months

Área del programa: Peacekeeping

Sitio web: https://www.unitar.org/sustainable-

development-goals/peace

Precio: 0,00 US\$

Correo Electrónico del Centro de

Coordinación del Evento: ptp@unitar.org

# OBJETIVOS DEL APRENDIZAJE

At the end of the course, participants should be able to:

- Distinguish and apply conflict and conflict resolution theories;
- Apply conflict resolution tools to a current conflict;
- Describe and discuss the strengths and weaknesses of the main diplomatic tracks in light of a case study;

- Appraise mediation and negotiation techniques;
- Prepare for negotiations and mediation in a current conflict;
- Discuss the role of the United Nations and regional organisations in conflict resolution.

## INFORMACIÓN ADICIONAL

UNITAR recommends the following as a minimum in hardware and software to take our e-Learning courses. Please consult your Network Administrator or Systems person to ensure that you have the following:

### Hardware requirements

- Desktop or laptop computer with Windows 10 or MacOS version 11 and later
- Tablet or mobile devices are not fully supported on some course tools
- Stable LAN or Wifi Internet connection

#### Browser

- Latest version of Mozilla Firefox (download for free at https://www.mozilla.org)
- Latest version of Google Chrome (download for free at <a href="https://www.google.com/chrome">https://www.google.com/chrome</a>)
- Microsoft Edge or Safari (included in your computer)

#### Other software

- PDF reader (download for free at https://get.adobe.com/uk/reader)
- Microsoft Office for Windows or MacOS (compatible software can be downloaded at <a href="http://www.openoffice.org/">http://www.openoffice.org/</a>)
- Video player (Quicktime for MacOS, Windows Media Player or compatible video player)

- Anti-virus

## Other requirements

- Disable Pop-up blockers
- Enable cookies and java
- webcam and audio headset for courses that will require online meetings
- additional storage in case you need to download course materials