



ITC Trade Facilitation system design.



 : 18 6 2024

-  : Workshop
-  : Geneva, Switzerland
-  : 18 6 2024
-  : 1 Days
-  : Decentralize Cooperation Programme
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-  : UNCTAD



Digital Government Academy. UNCTAD-UNITAR. Project "ITC Trade Facilitation system design"

ITC, UNCTAD and UNITAR are exploring opportunities for collaboration on digital government projects using UNCTAD's no-code eRegistrations platform



Present the main functions of eRegistrations and use it to develop a functional prototype of an online service allowing traders to request a Certificate of Origin (Sri Lanka as an example)



eRegistrations platform, to develop the online screens allowing applicants to submit their application and the concerned administrations to process the applications

GDB (Generic Database Builder) to create the necessary online registries/databases



Understand the services that must be designed

[Regulations](#) and [procedure](#) , [ICC guidelines](#)

[Necessary information](#) for each mandatory registration: name of the obligation, entity in charge, subjects, result, requirements (data, documents, fees)

one or various services? Initial registration, consultation, modification, deletion (CRUD)

Data that must be stored in the registry, required information and statistics

Design the service

Create the registry(ies)

Create the applicant file (guide, form, payment, send page)

Create electronic certificates

Take into account all specific cases: filters/conditions/determinants

Create the processing/back office screens and processes (review of applicant file, physical inspection, approval, etc.)

Create web services to send the applicant data to the registries and to exchange/control data with external registries

Test and improve the service



Public servants