



Conflict Resolution [UNV.2023.010]



 : 31 12 2023

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|  : | Course |
|  : | Web-based |
|  : | 1 1 2023 to 31 12 2023 |
|  : | 12 Months |
|  : | Peacekeeping |
|  : | https://www.unitar.org/sustainable-development-goals/peace |
|  : | US\$0.00 |
|  email: | ptp@unitar.org |



At the end of the course, participants should be able to:

- Distinguish and apply conflict and conflict resolution theories;
- Apply conflict resolution tools to a current conflict;
- Describe and discuss the strengths and weaknesses of the main diplomatic tracks in light of a case study;
- Appraise mediation and negotiation techniques;

- Prepare for negotiations and mediation in a current conflict;
- Discuss the role of the United Nations and regional organisations in conflict resolution.



UNITAR recommends the following as a minimum in hardware and software to take our e-Learning courses. Please consult your Network Administrator or Systems person to ensure that you have the following:

Hardware requirements

- Desktop or laptop computer with Windows 10 or MacOS version 11 and later
- Tablet or mobile devices are not fully supported on some course tools
- Stable LAN or Wifi Internet connection

Browser

- Latest version of Mozilla Firefox (download for free at <https://www.mozilla.org>)
- Latest version of Google Chrome (download for free at <https://www.google.com/chrome>)
- Microsoft Edge or Safari (included in your computer)

Other software

- PDF reader (download for free at <https://get.adobe.com/uk/reader>)
- Microsoft Office for Windows or MacOS (compatible software can be downloaded at <http://www.openoffice.org/>)
- Video player (Quicktime for MacOS, Windows Media Player or compatible video player)
- Anti-virus

Other requirements

- Disable Pop-up blockers
- Enable cookies and java
- webcam and audio headset for courses that will require online meetings
- additional storage in case you need to download course materials